

Referral and Document Workflow with Smart Medical Assistant



Keeps your faxes private and secure

Smart Medical Assistant is a cloud based HIPPA-complainant healthcare e-fax software. It allows you to send and receive faxes using your email and/or our secure web application. Faxes are sent directly to the intended recipient electronically; effectively by-passing shared fax machines where anyone could pick up and read a confidential fax. All faxes sent and received are tracked online and robust reporting allows for analysis to ensure compliance.

BENEFITS

Online access to faxes and other documents.

Intelligent document classification and data extraction.

Monitoring and reporting tools.

Automated fax routing.

Referral management.

Paperless document processing

Smart Medical Assistant's secure, cloud-based document inbox gives users access to only their relevant documents. All inboxes can be organized using an easy to understand folder system, making collaboration that much simpler. Smart Medical Assistant provides the all in one interface for edit, search, copy & paste, sign document and redact info. The ability to split and merge received documents enables users to eliminate the excess information that isn't relevant to processing a given document. All vital data can be consolidated in one place, making it simpler for users to interpret. Once a user has identified the data that's needed, that data can be routed automatically to the patient chart and encounter in your EHR, or to any system where it's needed.



How Healthcare Providers Use Smart Medical Assistant's Workflow

Inbound referrals are received into a Smart Medical Assistant team's shared folder. A team member starts processing the referral immediately, with all changes tracked. The team member extracts the fields needed to make a data-based decision on the referral. After approval or denial, the data needed from the referral can be routed to an EHR or other system. A workflow triggers a Cloud Fax confirmation to be sent to the referring provider.

Document Processing and Data Extraction

Smart Medical Assistant uses Artificial Intelligence to automatically process the documents and is able to interpret their content and purpose. Smart Medical Assistant finds the data that matters to you, no matter where it is in the document and how it's referenced. It automatically extracts the important data – such as the patients' name, date of birth, insurance plan and information about the physician from the document. That extracted data can be used to route or prioritize documents, or can be used to look-up and match the document with a patient chart in your EHR.

